



# Choosing the Right NDIS Provider

Make your decision easy with this clear, colourful checklist!

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## ✓ Registered and Accredited

- ✨ Ensure the provider is **NDIS Registered**.
- 🔗 Check their registration on the NDIS Provider Finder.

## ✓ Good Reputation

- 👥 Read **Google reviews** and ask the community.
- ⚠️ Avoid providers with too many complaints or shady stories.

## ✓ Range of Services Offered

- Look for services that suit you:
  - 📁 Support Coordination
  - 🩺 Allied Health (OTs, Physios, Speech Therapists)
  - 💡 Personal Care Assistance
  - 🚶 Community Access
  - 🏠 Supported Independent Living (SIL)

## ✓ Qualified and Friendly Staff

- 📁 Staff should be **trained, qualified**, and **easy to chat with**.

## ✓ Personalised Support Plans

- ✍️ Find a provider who creates **individualised, goal-based plans**.

## ✓ Transparent Pricing

- 💰 Confirm they follow the official NDIS Pricing Guide.
- 🚫 No sneaky hidden costs!

## ✓ Easy Communication

- 🗣️ Providers should be **responsive, respectful**, and **plain-speaking**.

## ✓ Local Knowledge

- 📍 Choose someone who knows **your community and local services**.

### ✔ Crisis and Emergency Support

- ⚡ Check if they offer **24/7 emergency contact and backup plans**.

### ✔ Client Rights and Complaints Process

- 🔒 They should explain **your rights** and offer an **easy complaint process**.
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## Quick Recap

🌟 Factor	✔ What to Look For
Accreditation	NDIS Registered
Reputation	Good reviews, trusted locally
Services Offered	Matches your plan goals
Staff Quality	Qualified and friendly
Personalisation	Tailored to you
Pricing	Clear and fair
Communication	Responsive and respectful
Local Knowledge	Understands your community
Emergency Support	Crisis plans in place
Rights & Complaints	Transparent and easy process

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## 🌟 Final Tip:

With this vibrant checklist, you'll pick a provider who truly **gets you**, supports your goals, and makes life easier — just like a true-blue Aussie mate!

💛 **It's your plan, your choice, your voice.**